

Partnership Commitment Policy

1. Purpose

This policy aims to foster effective collaboration, transparent communication, and shared accountability in achieving our common goals of promoting animal welfare and veterinary care.

By adhering to the principles outlined in this Partnership Commitment Policy, Vets Beyond Borders (VBB) and its Partner Organisations (POs) affirm their shared commitment to advancing animal welfare and veterinary care in the Asia Pacific region through collaborative and sustainable partnerships.

2. Scope of the policy

This Partnership Commitment Policy outlines the mutual expectations and commitments between VBB, a charity dedicated to providing volunteer veterinarians and veterinary nurses to animal welfare groups in the Asia Pacific region, and its POs.

3. Policy Statement

3.1. Responsibilities of Vets Beyond Borders:

- 3.1.1. We will provide qualified volunteer veterinarians and veterinary nurses to support the activities and initiatives of partnering animal welfare groups.
- 3.1.2. We will facilitate the recruitment, screening, and training of volunteers to ensure they meet the required standards of professionalism, competence, and ethics.
- 3.1.3. We will offer logistical support, including travel arrangements and accommodation, for volunteers deployed to partnering organisations.
- 3.1.4. We will maintain open channels of communication and provide ongoing guidance and support to partnering organisations.

3.2 Responsibilities of Partner Organisations:

- 3.2.1 The PO will clearly communicate their specific needs, expectations, and project requirements to Vets Beyond Borders to facilitate the matching process with suitable volunteers.
- 3.2.2 The PO will provide a safe and conducive working environment for volunteers, ensuring compliance with relevant health and safety regulations.

3.2.3 The PO will collaborate with Vets Beyond Borders in coordinating the logistics of volunteer assignments, including scheduling, transportation, and accommodation.

3.2.4 The PO will offer feedback and evaluation of volunteer performance and program effectiveness to Vets Beyond Borders to facilitate continuous improvement and optimization of services.

3.3 Confidentiality and Data Protection: Both VBB and POs are committed to maintaining the confidentiality of sensitive information and protecting the privacy of volunteers and beneficiaries.

Any personal or organisational data shared between parties shall be used solely for the purposes of facilitating volunteer placements and program management and shall not be disclosed to third parties without prior consent.

3.4 Conflict Resolution: In the event of disputes or conflicts arising between VBB and POs, both parties agree to resolve issues through constructive dialogue and mediation.

If resolution cannot be reached through internal means, either party may seek external arbitration or legal recourse as a last resort.

3.5 Termination of Partnership: Either VBB or POs reserve the right to terminate the partnership agreement at any time, with reasonable notice provided to the other party.

Termination may occur due to changes in organisational priorities, breach of contract, or irreconcilable differences that impede the effective collaboration between parties.

3.6 Amendment and Review: This Partnership Commitment Policy may be amended or updated periodically to reflect changes in organisational policies, industry standards, or regulatory requirements.

Both Vets Beyond Borders and Partner Organisations agree to conduct reviews of the Partner Commitment policy every two years to ensure its continued relevance and effectiveness in guiding their partnership.

4. Roles, responsibilities and delegations

ROLE	RESPONSIBILITY
Program Committee Chair	Oversees the development, coordination, and implementation of the Partnership Agreement.

General Manager	Responsible for development, coordination, and implementation of the Partnership Agreement.
Volunteer Coordinator	Facilitates the recruitment, training, and coordination of volunteers in line with the Partnership Agreement.

5. Related documents and links

- Partnership Agreements between VBB and POS
- Vets Beyond Borders [Code of Conduct](#)

6. Definitions

Partner Organisation means animal welfare, One Health, or Government Organisations who have been granted Partner Organisation status by the Programs Committee of Vets Beyond Borders.

Partnership Agreement is an agreement between VBB and each PO outlined in a formal document. It is not necessarily legally binding but signals the willingness of the parties to move forward with a contract.

Approved By	Board of Directors
Policy Owner	Program Committee Chair
Last Reviewed	17 June 2024